



STEPHEN COOPER



SENIOR TECHNICAL WRITER

Stephen's expertise in IT consulting and technical writing spans over two decades, making him an invaluable asset to Words by a Pro. With a deep understanding of network administration, cybersecurity, and VPNs, Stephen transforms complex technical concepts into clear, accessible content.

His ability to bridge the gap between technical details and user-friendly explanations makes him the go-to writer for all things tech.

Stephen's professional journey began in IT consulting, where he honed his skills in system design, implementation, and technical support. Transitioning to technical writing in the early 2010s, he has spent the years since creating detailed guides, reviews, and articles that help professionals navigate the ever-evolving tech landscape.

CONTACT

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EXPERIENCE HIGHLIGHTS

IT Consultant | ADP

- Created stand-alone billing system for international clients (project included German localization)
- Environment:** Oracle Financials 11.5.8

IT Consultant | Accenture for Pfizer

- Duties:** Created extensions, reports and interfaces, monitored and advised junior staff, and performing system set-up. Created inventory interface to load data from legacy system to both Oracle Process Manufacturing and Oracle Inventory.
- Environment:** Oracle Financials 11.5.8
- Notes:** Greenfield implementation. Offshore development.

IT Consultant | GE Oil & Gas

- Served as team lead forming upgrade strategy and estimates of effort. Created project and staffing plan, as well as system definition and test environment setup.)
- Environment:** Oracle Financials 10.7 and 11.5.8



EDUCATION

Edinburgh Napier University | 2024

MSc Advanced Security and Digital Forensics

Kingston University | 1993

MSc Advanced Manufacturing Systems

Polytechnic South West/University of Plymouth | 1992

BSc (Hons) Computing and Informatics



SKILLS

Network Security (9/10)

Network segmentation with access control lists, switch and router security, configuration security

Cryptography (8/10)

Cryptocurrencies, digital signatures, network and internet encryption, and VPN management

Cybersecurity Intellegence (9/10)

Malware research, threat intelligence, cloud and on-premises protection systems

Penetration Testing (9/10)

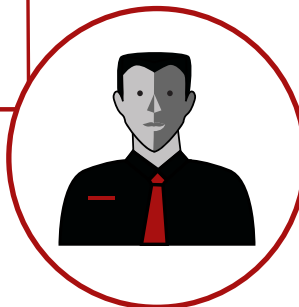
Open source intelligence (OSINT) Network probing, Web application testing, and credentials cracking, and VPN management

Academic Research and White Papers (9/10)

Post-graduate level academic literature reviews and whitepapers

DID YOU KNOW?

Stephen lived and worked in Europe and North America as an IT consultant for more than a decade, working on projects in Italy, France, Spain, Germany, the Netherlands, Ireland, the UK, and the USA. Stephen is fluent in Spanish.



EDITOR AT LARGE

Stephen also serves as an editor at eHow UK, having edited more than 1,100 articles in the technology, business, and general categories.

SOME ENVIRONMENTS WORKED IN

Oracle Financials
Oracle Manufacturing
Oracle Supply Chain
Cognos Impromptu
Cognos PowerPlay

Stephen once owned a moated medieval chateau in France and has experience in restoring and converting old buildings in that country.

SAY CHEESE